

# Privacy Policy NORTH SEA LUBRICANTS

North Sea Lubricants B.V. attaches great importance to the protection of your personal data. In this Privacy Policy we explain the types of personal data that we process, the reason we do so and how we protect your data.

Most importantly, we make every effort to guarantee your privacy and for that reason we handle your personal data with great care. North Sea Lubricants complies with applicable laws and regulations, including the General Data Protection Regulation (GDPR).

This implies that we always try to:

- Process your personal information in accordance with the purpose for which it was provided.
- Limit the processing of your personal data to the minimum data that is required for the purposes for which they are processed.
- Ask for your explicit permission if we require it for the processing of your personal data.
- Take the appropriate technical and organisational measures to guarantee the security of your personal data.
- Not pass on any personal data to third parties, unless this is necessary for the purposes for which they were provided.
- Stay up to date about your rights regarding your personal data, to inform you of them and to respect those rights.

As North Sea Lubricants B.V. we are responsible for the processing of your personal data. If, after reading our privacy statement, or in a more general sense, you have questions about this or wish to contact us you can do so at any time using the contact details below.

## **Applicability**

This North Sea Lubricants Privacy Policy is in effect for the collection, the use of and other forms of processing of personal data by North Sea Lubricants in Harderwijk in connection with the use of our websites and online services.

## **Contact details**

North Sea Lubricants, located at Ampèrestraat 5, 3846 AN Harderwijk, is responsible for the processing of personal data as explained in this Privacy Policy.

## **Contact details**

North Sea Lubricants  
Ampèrestraat 5  
3846 AN Harderwijk  
Tel: +31 651 345 369

Nick Vocht is the contact person for North Sea Lubricants. Nick Vocht can be reached via [nvocht@northsealubricants.com](mailto:nvocht@northsealubricants.com)

## **Personal data that we process**

When using our websites we offer the possibility to request information, ask questions or inquire about a marketing package. In doing so you leave behind certain data. This is generally company info, but in some cases it can also be personal data.

Below is a list of the personal data we might process:

- First and last name
- Address information
- Telephone number
- E-mail address
- IP address
- Information about your activities on our website.

## **Why we process your personal data**

North Sea Lubricants processes your personal data for the following reasons:

- Sending discounts and promotions
- Being able to provide information about changes to our services and products
- Matching our range of products and services to your preferences.

## **Retention periods**

North Sea Lubricants does not store your data for longer than is necessary to realise the objectives for which your data is collected.

## **Website visits**

General visitor data is stored on our websites, including the IP address of your computer, the time of request of a page and any other data that your browser sends. This data is used for the analysis of visitor and click behaviour on the website with the aim to improve the functioning of the website. This information is not shared with third parties.

North Sea Lubricants uses Google Analytics to keep track of how users use the website. The gathered information is transferred to and stored by Google on servers.

## **Third-party websites**

This Privacy Policy is not applicable to third-party websites that are connected to our website via links. We cannot guarantee that these websites handle your personal data in a trustworthy and/or secure manner. Always read the Privacy Policy of a website carefully before using the website. That way you can ensure in advance that you are aware of the way in which that particular website handles your data.

## **Provision to third parties**

North Sea Lubricants will provide your data to third parties if this is necessary for the performance of our services, or when we are legally obliged to do so. We sign a processing agreement with companies that process your data at our assignment to ensure the same level of security and confidentiality of your data. North Sea Lubricants remains responsible for this processing.

### **View, modify or delete data**

You have the right to view, modify or delete your personal data. To do so, contact our customer service. You also have the right to withdraw your consent for data processing or object to the processing of your data by our company and you have the right to data transferral. This means that you can submit a request to us to send the personal information we have of yours as a computer file to you or to another organisation mentioned by you.

If you wish to exercise your right of objection and right of data transferral or if you have any other questions/comments about data processing, please send us a specific request. You may be asked to identify yourself in order to prevent misuse.

### **How we protect personal data**

North Sea Lubricants takes the protection of your data very seriously and takes appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised modification. Should you have the impression that your data is not secure or if there are indications of abuse, contact us.

### **Dutch Data Protection Authority (DPA)**

At all times you have the right to file a complaint with the Dutch Data Protection Authority, the supervisory authority regarding data protection.

North Sea Lubricants

Harderwijk, 8 June 2018